

	A	B	C	D	E	F	G
1	Roadmap Item	Description	Start Quarter/Year (Project Start)	End Quarter/Year (Project Delivery)	Priority	Status	Status Comments
2	Cleanup of migration project	rci, andromeda, ca and any other OIT email servers, also any other departments and users (stragglers). Decommission email services. Includes blocking of email use on RCI users that have been migrated.	Q2 - 2017	Q4-2017	High	Open (started)	Ongoing. Rmail, Andromeda, Camden are now decomssioned, RCI is currently being cleaned up.
3	Finalize Migration Project	Stats, reports on decommissioned email servers, tests for any ongoing smtp traffic. Work with TD. MX records in DNS policies.	Q3-2017	Q4-2017	High	Open (started)	We are now starting to rescan all networks and DNS for mail servers
4	Sharepoint	Sharepoint Testing, deployment plan, configuration and Documentation/Communications.	Q3-2017	Q2 - 2018	High	Open (started)	In testing by a few groups, classes being taken by staff
5	2 factor Auth (Duo) and ADFS Pilot	Duo integration and ADFS. Useful for 2 factor and security/ip restrictions.	Q2 - 2017	Q1 - 2018	High	Open (started)	Ongoing, we have the servers from IE and configuring them
6	DE provision Accounts / Locking Accounts	Closing/Locking/Deleting Accounts.	Q2-2017	Q4 - 2017	High	Open (started)	First clean up done, now we are looking at a suistanble model of ongoing cleanups based on what we learned.
7	Clone @rutgers and others into cloud.	Enhance redundancy. AWS cloud?	Q2-2017	Q2-2018	High	Open (started)	We are investigating the best product to use for @rutgers.edu in the cloud, and exploring if we can use a single cloud based system or a cloud/on-premise active/active configuration
8	skype integration with h323 video conf.	integrate with university-wide video conf. solutions, including Microsoft Surface Hubs and new Cisco solution	Q4-2017	Q2 - 2018	Low	In Queue (not started)	
9	DKIM/SPF	Improved Spam/phishing Handling.	Q4 - 2017	Q2 - 2018	High	In Queue (not started)	Ongoing data collection and determining the best configuration for our enviornment
10	DLP (data loss prevention)	Investigate DLP, meet with stakeholders, determine needs and implement	Q2 - 2017	Q4 - 2017	High	Open (started)	
11	Log Monitoring	Create additional log monitoring and automated alerts for suspicious cases.	Ongoing	Ongoing	High	On Going	additional alerts are generated via Advanced Security Management
12	Microsoft Teams	Communications and Collaboration (a Slack type replacement)	Q2-2017	Q4-2017	Medium	Open (started)	Strike team completed its report, we are currently implementing some local support tools for Teams and preparing documentation. Soft launch ongoing, official launch in Dec/Jan
13	Improve Ediscovery/Opra Handling	Legal Team direct Access. SOP. Documentation/Communications.	Q3-2017	Q1-2018	Medium	In Queue (not started)	
14	mass mailers policy and handling	Organize meeting with stakeholders. Possibly RFI.	Q4-2017	Q2-2018	Medium	Open (started)	Collected informtion from RU units and purchasing. RFI next
15	Move others system to VI	Email related systems should be in Cloud and/or EI Virtual Infrastructure.	Q3 - 2017	Q1-2018	Medium	Open (started)	
16	whitewash service	SMTP Smarthost for cloud services (like ERP) that send out email as @rutgers.edu and get blacklisted by Cloud email systems	Q2 - 2017	Q4 - 2017	Medium	Open (started)	
17	RBHS Vault Disposition	Decision on what/where/how to handle Vault emails in RBHS	Q3 - 2017	Q4 - 2017	Medium	Open (started)	Stan investigating policy and need for service
18	integration with portals	Integration with myRutgers portal, etc	Q3 - 2017	Q4 - 2017	Medium	Open (started)	
19	cleaning up all viral domains	rutgers.edu and others, over 20 viral tenants that need cleanup	Q3-2017	Q4-2017	Medium	In Queue (not started)	
20	integration with Scarletmail	Calendars and File Sharing	Q3 - 2017	Q4 - 2017	Medium	In Queue (not started)	
21	OIT Help Desk Ticket System- Email Handling	Ensure proper setup and SOP. Work with help desk.	Ongoing	Ongoing	Medium	On Going	We have a process, it may change depending on ITSM
22	Improvements/Expansion of Admin Tools	Offer more features to the Delegated Admin Tools - Ongoing	Ongoing	Ongoing	Medium	On Going	New features delivered in June 2017 (advanced search, user locks being displayed for entire domains, domain admins can delegate access to user onedrive, etc)
23	Migrate Alumni Mal system to EM	RUF would like to stop using their Alumni address forwarding system and move to an EM service	Q4-2017	Q1-2018	Medium	Open (started)	Met with RUF, we have most of a plan formed and agreed upon, got a first copy of the data and we are checking it integrity.
24	PowerApps and Flow	Integration and Application Development tools for O365	Q4-2017	Q1-2018	Medium	Open (started)	Soft launched to IT staff and domain admins. We still need to investigate limits and support model
25	access to Microsoft apps store	HIPAA/BAA issue? Investigate store access and how we can control which applications are availale to users	Q4 - 2017	Q1-2018	Low	On Hold	Currently in a state where we are waiting for additional input and tools from Microsoft before we can proceed
26	possible ENS integration	possible popup when alert goes out	Q2 - 2018	Q4-2018	Low	In Queue (not started)	
27	Microsoft Project online	Project management for PMO office	Q3-2018	Q4-2018	Low	Open (started)	PMO office currently licensed and investigating, Susan Schwert is workin on licensing requirements
28	powerBI	Business Intelligence tools for faculty and staff, investigating limits and supported configurations	Q4 -2017	Q1 - 2018	Low	Open (started)	Investingating capabilities and support avenues. Ongoing soft launch to early adoptors
29	AD based group support for Mailing lists	via AD sync, for group driven mailing lists, possible with grouper feeding into AD	Q3-2017	Q1-2018	Low	In Queue (not started)	we need group in AD first, waiting on grouper pilot
30	Microsoft Stream (Video)	Investigate, documennt and produce deployment plan for Microoft stream video service	Q4-2017	Q1-2018	Low	Open (started)	Currently in testing with ITS/ECHO and Camden
31	Additional Email Encryption	Offered by Microsoft (aside from Zix)	Q1-2018	Q1-2018	Low	In Queue (not started)	
32	Add new Apps/Features for End User	Investigate, test, document, and enable new Features from Microsoft for end users and delegated admins - Ongoing	Ongoing	Ongoing	Low	On Going	
33	Other units Help Desk/Ticketing systems	Integrate/Email Handling for other units Ticketing systems	Q4-2017	Q4-2017	Low	Open (started)	First examples being rolled out
34	MDM Bug.	Waiting for Fix by Microsoft. Mabye in a year.	Q4-2018	Q4-2018	Low	On Hold	
35	Coordinate and Control Release of new apps/features in O365	Request made of Microsoft to assist in this task.	Ongoing	Ongoing	Low	Open (started)	
36	API for CAT tools	Allow delegated admins a bulk and/or scripted method, using an API to the local CAT tools, to perform multiple tasks currently available in CAT (including licensing an account, claiming a user, set user primary smtp, add/remove aliases for a user, etc..).	Q4-2018	Q4-2018	Low	In Queue (not started)	
37	Canvas	Integration with Canvas, Requested by departments	Q2-2017	Q4-2017	Low	Open (started)	mostly insufficient support from Canvas
38	Skype for business	Creation and use of non-user accounts for skype for business	Q2-2017	Q4-2017	Low	Open (started)	Working on advanced Skype usage
39	Device Based Activation for ProPlus	Enable devices to have their own ProPlus Office activation	Q3-2017	Q1-2018	Low	Open (started)	Currently investigating the product and preparing a list of questions for Microsoft
40	Group based licensing model	Switch from user based linceses to group based licensing	Q3 - 2017	Q4 - 2017		On Hold	currently the feature is not working correctly
41	REST API based smarthost	Support a REST API based smarthost for applications that need to send mail via REST	Q3-2017	Q1-2018	Low	Open (started)	Needed to support ImageNow mail flows, POC servers configured and work is underway.
42	update code and servers to Azure PS v2	There is a new version of Powershell for Azure that has some different commands and implications, we may need to change some code to use it fully	Q3 - 2017	Q1-2018	Low	Open (started)	
43	Investigrate Cloud to Cloud backups	Is the current file backup process sufficient in O365? Do deleted files need to be kept around longer (see OGC)? Do we need to look into an additional backup product (likely cloud to cloud) for our data in O365? [Same questions may be applied to Scarletmail..] Future task to investigate.	Q1-2019	Unknown	Low	In Queue (not started)	