

ItemNo.	Group	Roadmap Item	Description	Start Quarter/Year (Project Start)	End Quarter/Year (Project Delivery)	Priority	Status	Status Comments
1	1	Cleanup of migration project	rci, andromeda, ca and any other OIT email servers, also any other departments and users (stragglers). Decommission email services. Includes blocking of email use on RCI users that have been migrated.	Q2 - 2017	Q4-2017	High	Open (started)	
4	1	Basic Auto provision Accounts	Creating Accounts. Manual and Automated. Documentation.	Q1 - 2017	Q2 - 2017	High	Completed	Domain admins and support staff can provision accounts in Connect when needed.
5	1	DE provision Accounts / Locking Accounts	Closing/Locking/Deleting Accounts.	Q2-2017	Q3 - 2017	High	Open (started)	
7	1	Clone @rutgers and others into cloud.	Enhance redundancy. AWS cloud?	Q2-2017	Q4-2017	High	Open (started)	
8	1	whitelist/smarthost	Setup. Use for printers and other smtp resources.	Q1 - 2017	Q2-2017	High	Open (started)	
10	1	skype improvements	documentation and software portal purchasing for PSTN lines (allocations/distribution/purchase)	Q1 - 2017	Q2 - 2017	High	Completed	Users can now purchase Skype/PST licenses via the software portal
12	1	work with IPS to pull logs from O365	Various security logs, check for suspicious logins.	Q1 - 2017	Q2 - 2017	High	Completed	IPS can now review login/access logs
14	1	2 factor Auth (Duo)	Duo integration and ADFS. Useful for 2 factor and security/ip restrictions.	Q2 - 2017	Q4 - 2017	High	Open (started)	
19	1	ATP (Advanced Threat Protection)	Investigate...different vendor products.	Q1 - 2017	Q3 - 2017	High	Open (started)	
24	1	user provisioning into correct domain	Fully Automated solution. Communications and Documentation.	Q2-2017	Q4 - 2017	Medium	Completed	New Users can now create their own accounts in Connect, autoprovisioned in the correct domains.
30	1	OIT Help Desk Ticket System- Email Handling	Ensure proper setup and SOP. Work with help desk.	Q1-2017	Q2-2017	Medium	Open (started)	
2	2	Finalize Migration Project	Stats, reports on decommissioned email servers, tests for any ongoing smtp traffic. Work with TD. MX records in DNS policies.	Q3-2017	Q4-2017	High	In Queue (not started)	
3	2	Sharepoint	Sharepoint Testing, deployment plan, configuration and Documentation/Communications.	Q3-2017	Q2 - 2018	High	Open (started)	
11	2	investigate software portal and student licenses for office software (using scarletmail tenant)	Students Licenses for related products (office suite)	Q2-2017	Q4-2017	High	Open (started)	
15	2	ADFS investigation and implementation	Pilot ADFS and determine implementation requirements	Q2-2017	Q4-2017	High	Open (started)	
16	2	rebuild dev/test environments	Need proper cloud tenants for dev and testing before rolling into production	Q2 - 2017	Q3 - 2017	High	Open (started)	
17	2	DKIM	Improved Spam/phishing Handling.	Q2 - 2017	Q4 - 2017	High	In Queue (not started)	
18	2	SPF	Improved Spam/phishing Handling.	Q2 - 2017	Q4 - 2017	High	In Queue (not started)	
20	2	DLP (data loss prevention)	Investigate DLP, meet with stakeholders, determine needs and implement	Q2 - 2017	Q3 - 2017	High	Open (started)	
23	2	whitewash service	SMTP Smarthost for cloud services (like ERP) that send out email as @rutgers.edu (and gets blacklisted)	Q2 - 2017	Q4 - 2017	Medium	Open (started)	
6	3	Improve Ediscovery/Opra Handling	Legal Team direct Access. SOP. Documentation/Communications.	Q3-2017	Q4-2017	Medium	In Queue (not started)	
21	3	Log Monitoring	Create additional log monitoring and automated alerts for suspicious cases.	Q2 -2017	Q3 -2017	High	In Queue (not started)	
22	3	Move others system to VI	Email related systems should be in Cloud and/or EI Virtual Infrastructure.	Q3 - 2017	Q4 - 2017	Medium	Open (started)	
25	3	investigate planner	Investigate.	Q2-2017	Q4 - 2017	Medium	Completed	Planner can be made available to users by their domain admin.
26	3	RBHS Vault Disposition	Decision on what/where/how to handle Vault emails in RBHS	Q3 - 2017	Q4 - 2017	Medium	In Queue (not started)	
27	3	integration with portals	Integration with myRutgers portal	Q3 - 2017	Q4 - 2017	Medium	Open (started)	
28	3	cleaning up all viral domains	rutgers.edu and others, over 20 viral tenants that need cleanup	Q3-2017	Q4-2017	Medium	In Queue (not started)	
9	4	mass mailers policy and handling	Organize meeting with stakeholders. Possibly RFI.	Q4-2017	Q2-2018	Medium	In Queue (not started)	
13	4	skype integration with h323 video conf.	integrate with university-wide video conf. solutions, including Microsoft Surface Hubs and new Cisco solution	Q1-2018	Q3 - 2018	Low	In Queue (not started)	
29	4	integration with Scarletmail	Calendars and File Sharing	Q3 - 2017	Q4 - 2017	Medium	In Queue (not started)	
49	4	Other units Help Desk/Ticketing systems	Integrate/Email Handling for other units Ticketing systems	Q4-2018	Q4-2018	Low	In Queue (not started)	

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53	4	API for CAT tools	Allow delegated admins a bulk and/or scripted method, using an API to the local CAT tools, to perform multiple tasks currently available in CAT (including licensing an account, claiming a user, set user primary smtp, add/remove aliases for a user, etc..).	Q4-2018	Q4-2018	Low	In Queue (not started)	
31	5	integration with blackboard	Investigate Possible integration.	Q1 - 2018	Q2 - 2018	Low	Completed	Requested by Blackboard admins, added means for instructors to use their one drive storage.
32	5	possible access to apps store	HIPAA/BAA issue? Investigate store access and how we can control which applications are available to users	Q4 - 2017	Q1-2018	Low	Open (started)	
33	5	possible ENS integration	possible popup when alert goes out	Q2 - 2018	Q4-2018	Low	In Queue (not started)	
45	5	Microsoft Teams	Communications and Collaboration (a Slack type replacement)	Q2-2017	Q3-2017	Medium	Open (started)	
50	5	MDM Bug.	Waiting for Fix by Microsoft. Mabye in a year.	Q4-2018	Q4-2018	Medium	Open (started)	
54	5	Focused Inbox	Test, Document, Communications (From Microsoft Roadmap)	Q2-2017	Q3-2017	Medium	Open (started)	
55	5	New Admin Center (Preview)	Test, Document, Communications (From Microsoft Roadmap)	Q1-2017	Q2-2017	Medium	Completed	done, new admin features in use
34	6	enable Sway for presentations	investigate.	Q2 - 2018	Q3 - 2018	Low	In Queue (not started)	
52	6	Coordinate and Control Release of new apps/features in O365	Request made of Microsoft to assist in this task.	Q4-2018	Q4-2018	Medium	Open (started)	
56	6	Improved Usage Reports	Test, Document, Communications (From Microsoft Roadmap)	Q1-2017	Q2-2017	Medium	Completed	done, we use some of the usage reports to monitor system health
58	6	Group Enhancements	Test, Document, Communications (From Microsoft Roadmap)	Q1-2017	Q1-2017	Medium	Completed	released, supported
59	6	Canvas	Requested by departments	Q2-2017	Q4-2017	Medium	Open (started)	
61	6	Skype for business	Creation and use of non-user accounts for skype for business	Q2-2017	Q4-2017	Low	In Queue (not started)	
35	7	automate alumni/retirees into scarletmail	automate transfer from O365 to scarletmail.	Q3 -2018	Q4 -2018	Low	In Queue (not started)	
36	7	investigate Microsoft Project online	investigate.	Q3-2018	Q4-2018	Low	In Queue (not started)	
37	7	powerBI? Integration and support	Business Intelligence tools	Q3 -2018	Q4 - 2018	Low	In Queue (not started)	
38	7	documentation and support of Powershell	Advanced feature available to delegated admins.	Q3 - 2018	Q4 - 2018	Low	In Queue (not started)	
39	7	AD based group support for Mailing lists	via AD sync, for group driven mailing lists, possible with grouper feeding into AD	Q3-2018	Q4-2018	Low	In Queue (not started)	
40	7	MDM Intune	investigate. Needed?	Q3 - 2018	Q4 - 2018	Low	Completed	So far we have decided to stick with basic MDM, Intune did not solve any of our problems or concerns
44	7	Microsoft Power Apps and Flow	Customer Integration with other services.	Q4-2018	Q4-2018	Low	In Queue (not started)	
41	8	investigate yammer	Social media tool. Investigate. Needed?	Q4 - 2018	Q4 -2018	Low	Cancelled	Not a good app..broken...to be replaced by Microsoft with other apps.
42	8	investigate delve	investigate. Needed?	Q4 - 2018	Q4 - 2018	Low	In Queue (not started)	
43	8	investigate Microsoft video channels	investigate. Needed?	Q4-2018	Q4-2018	Low	In Queue (not started)	
46	8	Additional Email Encryption	Offered by Microsoft (aside from Zix)	Q4-2018	Q4-2018	Low	In Queue (not started)	
60	8	Different email clients - Nine Email	Requested by users	Q4-2017	Q1-2018	Low	In Queue (not started)	
47	Ongoing	Improvements/Expansion of Admin Tools	Offer more features to the Delegated Admin Tools - Ongoing	Ongoing	Ongoing	Medium	On Going	
48	Ongoing	Add new Apps/Features for End User	Investigate, test, document, and enable new Features from Microsoft for end users and delegated admins - Ongoing	Ongoing	Ongoing	Medium	On Going	
51	Ongoing	SendAs Workaround and Issue.	Workaround Implemented. Future enhancement from Microsoft?	Q1-2017	Q1-2017	High	Completed	Users can use their @rutgers.edu or in-domain aliases as their primary address.